

# KitchenAid

## LEGAL WARRANTY AND CONTRACTUAL WARRANTY IN EUROPE

The final customer enjoys both a legal warranty and a contractual warranty, as described below.

### 1) LEGAL WARRANTY

On the terms of the communitary directive 99 / 44 / CE dated 25 may 1999 and of the transposition regulations in internal law, the legal warranty (six months of presumed non-conformity and 18 months of proven non-conformity) applies to the KitchenAid products that can be found on <http://international.kitchenaid.com>, bought in one of the 27 member states mentioned below:

Austria - Belgium - Bulgaria - Cyprus - Czech Republic - Denmark - Estonia - Finland - France - Germany - Greece Hungary - Island - Italy - Lettonia - Lituania - Luxembourg - Malta - Poland - Portugal - Romania - Slovakia - Slovenia Spain - Sweden - Netherlands - United Kingdom.

In terms of the contract, KitchenAid Europe Inc. extends the validity of the legal warranty to products bought in one of the countries mentioned below:

Russia - Turkey - Croatia - Moldavia - Serbia - Montenegro.

Aside from the legal warranty, the final customer also benefits from the measures provided for by the applicable local legislation on hidden effects.

During the warranty period, KitchenAid Europe Inc. will cover all costs, including service labour, spare parts and postage for all KitchenAid products that can be found on <http://international.kitchenaid.com>, in all the above mentioned countries.

### 2) WARRANTY

The European KitchenAid warranty is including the legal warranty and comes to the good of the final customer. This warranty only applies to products bought within the 27 member states of the European Union and in the 6 other countries mentioned above:

- Stand mixer 3.3L models (5KSM3311): 5 years warranty
- Stand mixer 4.8L models (5KSM125, 5KSM150, 5KSM156, 5KSM175): 5 years warranty
- Stand mixer 4.8L models (5K45SS): 2 years warranty
- Stand mixer 6.9L models (5KSM7580): 5 years warranty
- Stand mixer 6.9L models (5KPM5, 5KSM7591, 5KSM7990): 1 year warranty
- Blender models (5KSB5553): 3 years warranty
- Blender models (5KSB1585, 5KSB5075): 2 years warranty
- Blender models (5KSB5080): 7 years warranty
- Blender models (5KSB8270): 10 years warranty
- Food processor models (5KFP0925, 5KFP1335, 5KFP1644): 3 years warranty
- Food processor models (5KFP1325): 2 years warranty

- Food chopper models (5KFC3515): 2 years warranty
  - Cook processor models (5KCF0103, 5KCF0104): 3 years warranty
  - Multicooker models (5KMC4241, 5KMC4244, 5KST4054): 2 years warranty
  - Hand blender models (5KHB3581): 3 years warranty
  - Hand blender models (5KHB2571, 5KHB2531): 2 years warranty
  - Hand blender models (5KHBC212): 1 year warranty
  - Hand mixer models (5KHM9212): 2 years warranty
  - Toaster models (5KMT2204, 5KMT4205): 5 years warranty
  - Toaster models (5KMT221, 5KMT2116, 5KMT4116): 2 years warranty
  - Kettle models (5KEK1522): 5 years warranty
  - Kettle models (5KEK1222, 5KEK1322, 5KEK1722): 2 years warranty
  - Juicer models (5KVJ0111): 5 years warranty
  - Juicer models (5KVJ0332): 2 years warranty
  - Coffee maker models (5KES0503, 5KES0504, 5KCM0812, 5KCM0512): 2 years warranty
  - Coffee maker models (5KCG0702, 5KCM0402, 5KCM0802, 5KCM1204): 2 years warranty
  - Coffee maker models (5KES2102): 3 years warranty
  - Beverage maker models (5KSS1121): 2 years warranty
- Optional Artisan mixer, blender, toaster, food processor and hand blender accessories : 2 years warranty.

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The contractual guarantee starts on the date of purchase of the above mentioned products. The presentation of the salesslip or invoice constitutes your proof of warranty.

For the duration of the contractual guarantee, KitchenAid Europe Inc. covers all costs for service labour and spare parts, except for postage, for all ECC and non EEC countries in Europe.

Once the contractual guarantee expires, all costs are on charge of the final customer. The final customer must accept the offer proposed by the service centre. The reparation invoices must be paid immediately - without discounts.

### **3) GENERAL CONDITIONS OF THE LEGAL WARRANTY AND THE CONTRACTUAL WARRANTY**

- The above mentioned articles are intended for domestic use only. If these articles are used for professional purposes, the warranty does not apply.

- The warranty does not apply in case of normal wear and tear, improper use, failure to follow the instruction for use or incorrect electric tension.

- All repairs on appliances bought in a country other than those mentioned above, among others conversion of a 120 V appliance to a 220 V - 240 V appliance, do not benefit from the warranty and must be paid for. For all KitchenAid small domestic appliances, listed on <http://www.kitchenaid.com>, purchased in the United States, Canada, and Puerto Rico, please refer to the KitchenAid Use & Care Guide for warranty and post-warranty service information. KitchenAid product warranties vary according to the country or territory where the product was originally purchased.

- The consumers can find the official European KitchenAid service centres on the website [www.kitchenaid.eu](http://www.kitchenaid.eu).

- The contractual warranty ceases to apply in case the purchaser or a non-authorized third party modifies the appliance.